

# Cafe Server

## **Reports To**

Market Manager

## **Summary**

If you love people, the beautiful west coast of Vancouver Island and the idea of working in a rewarding position with a progressive, culturally aware and supportive company then you should apply for this posting! The remote community of Bamfield is full of adventure, great people and opportunity for advancement in the tourism and hospitality industry.

Please contact us for information on training and housing options.

## **Competencies**

- Adaptability - Adapts and responds to changing conditions, priorities, technologies, and requirements.
- Commitment to Health and Safety - Works in compliance with all applicable health and safety legislation and established policies and procedures.
- Client/Customer Focus - Provides superior service to both internal and external customers.
- Cultural Sensitivity - Promotes an inclusive environment exemplified by understanding all cultural groups.
- Teamwork - Works cooperatively and effectively with others to reach a common goal. Participates actively in group activities fostering a team environment.

## **Job Duties**

- Ensure kitchen staff are made aware of any customer food allergy
- Adhere to all appropriate workplace regulations and legislation regarding health and safety, accommodation standards, and company policies and procedures
- Greet guests with a smile and answer their questions as required
- Be continually aware of, and maintain, the highest standards of professionalism by following the company dress code and/or wearing the company uniform
- Maintain work area in a clean and professional manner at all times, ensuring proper tools and equipment are available when needed
- Proactively attend to guest complaints in a professional manner



### **Job Requirements**

- Knowledge of the Squirrel Operating System, FoodSafe and Serving It Right Certificates
- High school diploma, GED, or equivalent
- Degree or diploma in the hospitality industry
- Strong working knowledge of hospitality industry principles, methods, practices, and techniques

### **Work Conditions**

- Attendance and participation in training
- Flexible hours including weekends and holidays
- Interaction with customers/clients, and the public at large